

This document addresses important technical specifications related to the operating systems and Internet browsers that enable you to successfully work with Western Union Business Solutions Online FX for Corporate.

## Supported Operating Systems

The following operating systems are supported by Western Union Business Solutions:

- Microsoft® Windows
- Mac OS®

## Display Settings

The following display settings are supported by Western Union Business Solutions:

- Display resolution is 1024 x 768 or greater
- Browser magnification should be at 100%

## Supported Browsers

The following browsers are fully supported by Western Union Business Solutions Online FX for Corporate. We recommend that you use these versions to successfully book and complete all trades and orders.

### *Microsoft Windows*

- Microsoft Internet Explorer® (IE) 7 or later
- Mozilla Firefox® 3.6 or later

### *Mac OS*

- Safari 5 or later

## Instructions for Microsoft Internet Explorer

### Turn Off Pop-up Blockers on Microsoft Internet Explorer Versions 7, 8 and 9

To enable pop-up windows that display within Western Union Business Solutions Online FX for Corporate, you can configure your Internet browser settings to add the Western Union Business Solutions site to your “turn off pop-up blocker” list.

### To turn off pop-up blockers for Western Union Business Solutions Online

1. Open Microsoft Internet Explorer.
2. Choose **Tools > Pop-up Blocker > Pop-up Blocker Settings**. The Pop-up Blocker Settings dialog box is displayed.
3. In the "Address of website to allow" field, to enable pop-ups for Western Union Online FX for Corporate (MPP), enter <http://business.westernunion.com/login/>, and then click **Add**.
4. Click **Close**.

### Check for Updates to Cached Pages in Microsoft Explorer

To improve the efficiency of your browser performance, you can specify how often your browser checks for updated pages to Western Union Business Solutions Online.

### To set how often new pages are checked and downloaded to your local machine

1. Open Microsoft Internet Explorer.
2. Choose **Tools > Internet Options**. The Internet Options dialog box is displayed.
3. Under the Browsing History section, click **Settings**.
4. In the Temporary Internet Files section, select the "Every time I visit the webpage" option.
5. Click **OK** to save your changes, and then click **OK** again to close the Internet Options dialog box.

### Add Western Union Business Solutions Online to your List of Trusted Sites

To prevent website phishing, you can add Western Union Business Solutions Online to your list of trusted websites.

### To add Western Union Business Solutions Online to your trusted sites list

1. Open Microsoft Internet Explorer.
2. Choose **Tools > Internet Options**. The Internet Options dialog box is displayed.
3. Click the **Security** tab.
4. Click the **Trusted Sites** icon.
5. Click **Sites**. The Trusted Sites dialog box is displayed.
6. In the "Add this website to the zone" field, for Online FX for Corporate (MPP), enter <http://business.westernunion.com/login/>, and then click **Add**.
7. Click **Close** to close the Trusted Sites dialog box, and then click **OK** to close the Internet Options dialog box.

## Locating your Internet Browser Version Number

To find the version number of your internet browser in Microsoft Internet Explorer:

1. Open Microsoft Internet Explorer.
2. Choose **Help > About Internet Explorer**.



## Instructions for Mozilla Firefox

### Turn Off Pop-up Blockers on Mozilla Firefox Versions 3 and 4

To enable pop-up windows that display within Western Union Business Solutions Online FX for Corporate, you can configure your Internet browser settings to add the Western Union Business Solutions site as an exception to your "Block pop-up windows" list.

#### To turn off pop-up blockers for Western Union Business Solutions Online

1. Open Mozilla Firefox.
2. Go to **Tools > Options**.
3. Click **Contents**.
4. Click **Exceptions** beside "Block pop-up windows". The Allowed Sites - Pop-ups dialog box is displayed.
5. In the "Address of web site" field, for Online FX for Corporate (MPP), enter <http://business.westernunion.com/login/> and then click **Allow**.
6. Click **Close** to close the "Allowed Sites - Pop-ups" dialog box, and then click **OK** to close the Options dialog box.

## Instructions for Safari

### Turn Off Pop-up Blockers on Safari

#### To disable the pop-up blocker on Safari for Mac

1. Open Safari.
2. Click **Safari > Preferences**.
3. Click **Security** at the top of the window.
4. Remove the checkmark beside “Block pop-up windows” to disable this feature.
5. Close the Preferences window.

## Support

### Application Support

If you require assistance to use some of the enhancements or changes to existing features, please send your inquiries to [info@business.westernunion.com](mailto:info@business.westernunion.com).

### Documentation

If you have suggestions for improvement or would like further information regarding Western Union Business Solutions documentation, please contact [docfeedback@business.westernunion.com](mailto:docfeedback@business.westernunion.com).